

PROFESSIONAL

\$0.20 per ticket

Every month

Per Paid User/Month/Billed
Annually (Unlimited End
Users)

- Single Call Center Integration
- 20 Users
- Dashboards & Reports
- Data Widgets
- Reports on Custom Fields
- Simple & Advanced Search
- Email Notification with Custom Templates
- Push Notifications
- Facility Map integration (20)
- Tickets Assigned by Map Areas
- Automated Ticket Screening
- Map Based Ticket Screening
- Auto Close Tickets by Screening
- Ticket Notes, Tags, and basic Custom Fields
- Bulk Ticket Actions
- Sketching Tools for Attachments
- Mobile App

DIR Discount 10%

ENTERPRISE

\$0.30 per ticket

Every month

Per Paid User/Month/Billed
Annually (Unlimited End
Users)

- Everything in Professional, plus:
- Multiple Call Center Integrations
- Unlimited Users
- Advanced Ticket Workflows
- Unlimited Facility Map integrations
- Advanced Custom Fields
- Map Based Actions
- Pin Tickets
- Timesheets
- Teams
- Single Sign-on
- Mobile Offline Capabilities
- Driving directions

DIR Discount 10%