

# Cashman Equipment

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N. Las Vegas, NV 89030

BOSS, Inc.  
160 Technology Parkway  
Norcross, GA 30092

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Dear Sir or Madam:

Cashman Equipment is a full line Caterpillar dealer, located in Nevada. We currently have seven locations in Nevada with approximately 500 desktops and laptops spread between these locations. Our IS department is small and dedicated to utilizing as much automated or remote access software to help us serve our user base.

We have been investigating a number of applications that would aid us in remote loading and upgrading of our software applications. Also on our list of like-to-have software are any applications that would allow for asset management. Monitoring the user base machines for unauthorized software and upgrade status is currently too large an undertaking for my staff.

Cashman Equipment agreed to perform a test of the Boss-U-Win and the Diag-Win software to meet the needs of remote upgrade and asset management.

The trail was to take 50 machines and perform the following functions on the group:

1. Load all machines with a remote client for asset management
2. Produce reports that detailed the software load and machine hardware configurations
3. Upgrade a selected set of the 50 machines from Windows NT to Windows 2000 Operating System.
4. Perform a scheduled upgrade of a remote machine's operating system as in 3 above.
5. Construction by my staff (after training) of a load batch that would upgrade Notes 5.10 client to 6.01

The results of the trail were above the expectations of the IS staff.

1. All machines were updated with the remote client in a matter of minutes
2. Reports were run showing all software, upgrades, patches, etc and all hardware configurations within the target machine. Additional information regarding the last person to log onto the system was also available.
3. We manually triggered an upgrade from Win NT 4 to Win 2000 OS. The load was completed flawlessly with the current users settings transferred to the new OS with out dropping any files.
4. Using Diag-Win we were able to initiate, load and recover settings without touching the machine.
5. My staff was able to construct a batch upgrade utilizing the user-friendly menus that upgraded a Notes 5.10 client to a Notes 6.01 client in less than 30 minutes.

We are very pleased with the performance of the software and are currently targeting the conversion of our desktops from NT 4 to Win 2000, bringing all of the user's settings into the new machine.

Sincerely,  
William Glassen  
Director, Information Systems